



# Hours Not Worked Louisville Metro Corrections

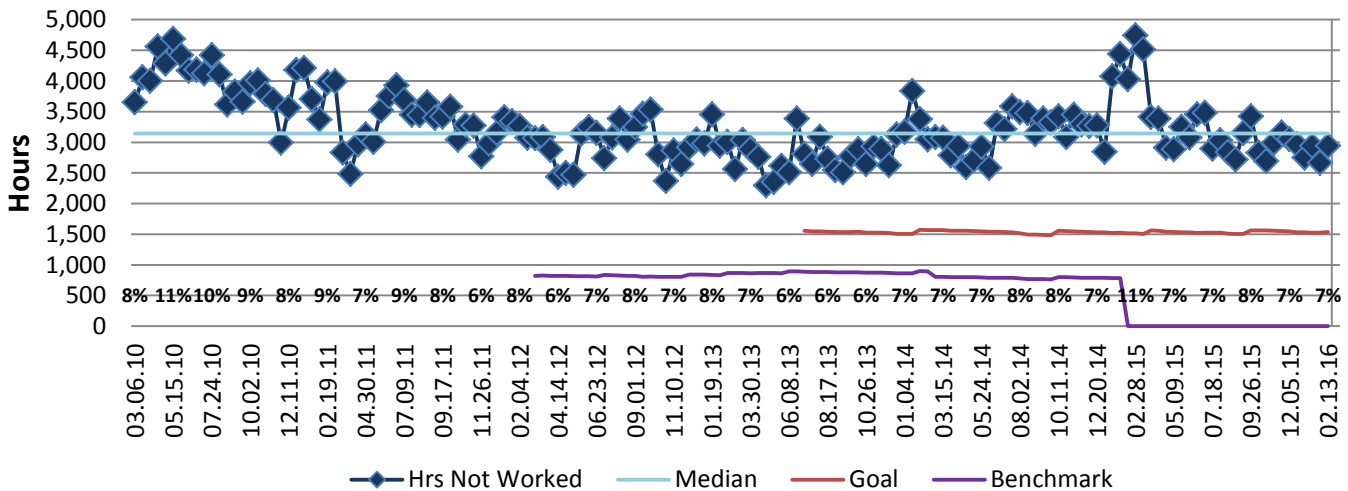
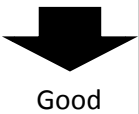


KPI Owner: Dwayne Clark

Process: Time & Attendance

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: CY14 83,185 Goal: Reduce Hours Not Worked to no more than 3.5% of Total Hours by the end of FY15.  Benchmark: Local Government Rate of 1.9%		Data Source: Payable Time PeopleSoft  Goal Source: Scope Summary  Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step is Unclear  Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours  Why Measure: Better understand culture impact on employee attendance  Next Improvement Step: Unclear		
How Are We Doing?					
02.15.15-02.13.16 12 Month Goal	02.15.15-02.13.16 12 Month Actual		01.31.16-02.13.16 Goal	01.31.16-02.13.16 Actual	
39,852	82,154		1,534	2,945	
Hours	Hours		Hours	Hours	

## Hours Not Worked



## 02.15.15-02.13.16 Pareto Analysis

